

How to sign up



Launch Doctor Anywhere App and sign up



Choose your preferred sign up method



Go to 'My Info'



Select 'Corporate Insurance/Benefits'



Select 'AXA Telehealth'



Fill in your ID Card/Passport Number and date of birth



You have been successfully sign up to 'AXA Telehealth'



8

Please check your benefit at tab 'Services'> AXA Telehealth Membership card



How to find a doctor now















Select

Select 'Video Consultation' 'General Practitioner'

Select 'See the next available GP now' questions about your

Answer 4 short condition

Prepare your ID card before the consultation

How to make an appointment











From step 3, select

'Search for GP'

Select your doctor

Choose date and time that suit you

Confirm or choose another time

Your appointment has been book. You can add to your calendar.

At appointment date









You will receive notification and SMS 5 minutes prior to appointment time

Click 'Join call now' to talk to doctor